Care@Home - Technical Note
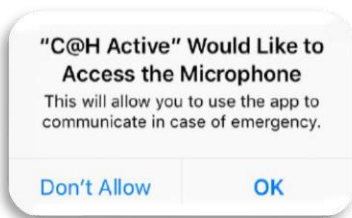
Pendant

How to configure your Pendant to your Care@Home System
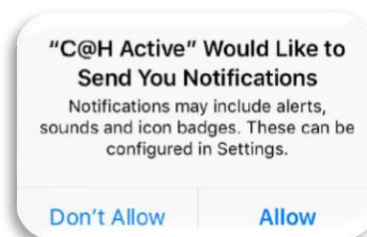
Step 1: Download the Care@Home Active Application from the App store on IOS or Android

**Step 2:** Open the Application and Allow Access to Microphone

> "C@H Active" Would Like to **Access the Microphone**
> This will allow you to use the app to communicate in case of emergency.
>
> Don't Allow   OK

Step 3: Allow both of the below

> Allow "C@H Active" to **access your location?**
> Select "Always Allow" to make sure the app knows where you are when there is an emergency
>
> Only While Using the App
>
> Always Allow
>
> Don't Allow

> "C@H Active" Would Like to **Send You Notifications**
> Notifications may include alerts, sounds and icon badges. These can be configured in Settings.
>
> Don't Allow   Allow

Step 4: IMPORTANT! Change DNS to below depending on device:

iOS app use DNS:
essence.carehome.com.au/epaAH
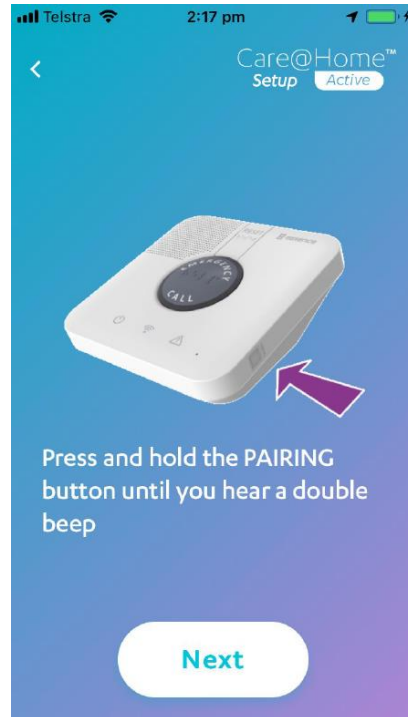
Android use the DNS:
essence.carehome.com.au/39
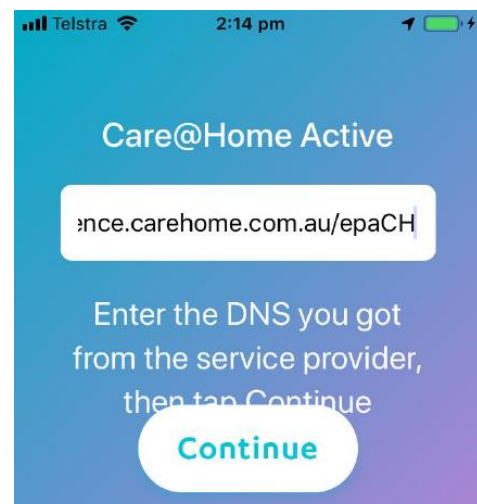
Care@Home - Technical Note

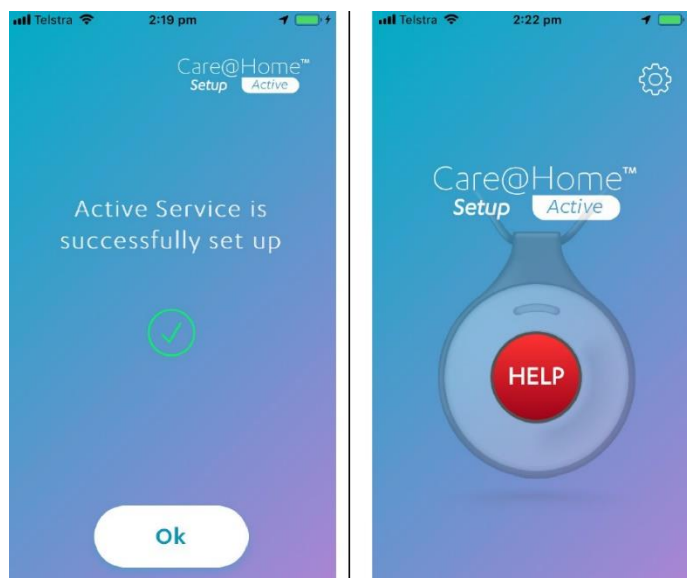**Step 5:** Read and Accept the EULA and Privacy Notice to continue

Step 6: Apply correct phone number that is to be linked with the device

Step 7: Follow instructions on Application.

Step 8: Wait for device to be found and connected.

Step 9: Process Completed.

For more assistance and supported images view:
https://www.globesmartlife.com.au/support/

Find "Emergency Pendant Active Set Up" in Care@Home installation Guides and Quick Start Guides.